

Complaints guidance

Any complaints from the AIF/fund's Customers are handled by the CEO. Customers are hereby informed that the director is responsible for complaints and how they can contact complaints officer of Asgard Asset Management A/S' ("The Company"):

Complaint Officer: CEO Kasper Ullegård
telephone no. +45 2371 5811
email address: kasper.ullegard@asgardam.com

The CEO must report to the Company's board of directors of any complaints from customers, and this is done as a fixed item on the board's agenda.

Processing of the Customer information will take place on an ongoing basis with a view to ensuring that the Company's servicing of the Customer is in the Customer's best interest and generally with a view to complying with the agreements the Company has entered with the Customer, including trade settlement, polls, preparation of reports to the Customer, etc.

If the Customer is dissatisfied with the Company's processing of information, the Customer can complain to:

Datatilsynet, Carl Jacobsens Vej 35, 2500 Valby
email address: dt@datatilsynet.dk